

Commercial Warranty Program

For Styles: Hercules, Madison Square, Marrakech, Mirada III, Mirada IV, Mirada V, Mirada VI, Mirada VII, and Touchstone
ALL STYLES ARE ZEFTRON SOLURE NYLON

This warranty covers Hercules, Madison Square, Marrakech, Mirada III, Mirada IV, Mirada V, Mirada VI, Mirada VII, and Touchstone constructed of Honeywell solution dyed Zeftron Solure nylon and manufactured by Blue Ridge Commercial Carpet (the manufacturer) for commercial installations. To apply for the warranty, please fill out the application section prior to purchase and mail to Blue Ridge Commercial Carpet, P.O. Box 507, Ellijay, Georgia 30540 - Attn: Contract Department. A warranty signed by an officer of the company will be mailed to you acknowledging the job and guarantee. This warranty is not valid until registered and signed by the manufacturer.

WEAR

Manufacturer warrants that this carpet will lose no more than 10% of the yarn during the useful life commencing at the time of purchase, when installed and maintained in accordance with manufacturers published procedures, a copy of which will be made available to the prospective purchaser. The manufacturer warrants abrasive wear only - not tears, pulls, cuts, pilling, matting or damage due to improper installation or improper cleaning agents or methods.

STATIC PROTECTION

Manufacturer warrants that this carpet will give protection from static discharge in excess of 3.0 KV when tested under the AATCC Test Method 132 Electrostatic Propensity of Carpet - Step Test at 70E Fahrenheit and 20% relative humidity for the useful life of the carpet.

RUN RESISTANCE STRENGTH

Manufacturer warrants that the carpet will not zipper or develop continuous "pile yarn runners" for the life of the carpet. The carpet at the time of shipment had an average "run resistance" in excess of 20 lbs. as tested in accordance with the Loop Pile Run Resistance Test (PT-155).

BACKING DELAMINATION

Manufacturer warrants that the secondary backing of this carpet will not delaminate during the life of the carpet, when installed and maintained in accordance with manufacturers published procedures. Chair pads are recommended under office chairs with roller casters to preserve appearance retention, act as a deterrent toward delamination and to prevent premature or accelerated wear. Walk-off mats or Clean Step® Walk Off Tiles from Blue Ridge are recommended at building entryways to reduce soiling. Installation of carpet and cushion must meet the manufacturers requirements for commercial installations.

EDGE RAVEL

Manufacturer warrants that under normal use this carpet will not edge ravel during the life of the carpet, providing it has been installed and maintained in accordance with manufacturers published procedures.

TUFT BIND

Manufacturer warrants that this carpet will have an average tuft bind of 20 pounds plus or minus fifteen percent when tested prior to installation as outlined below. The tuft bind guarantee applies to the loop portion of the carpet.

The tuft bind test must be conducted according to ASTM D-1335 except for yarn breaks, and the average must be based on three separate tests. When the yarn is pulled during the test and the yarn breaks before the tuft is pulled loose, this particular pull will be counted as 30 pounds. A tuft break prior to being released by the secondary back is the best result that can be obtained and should be reflected accordingly in the computation.

HONEYWELL STAIN REMOVAL LIMITED GUARANTEE

Honeywell guarantees that, for the useful life from date of original purchase, this carpet, made exclusively with 100% Zeftron Solure solution dyed nylon yarn, and not adding additional applications of color using conventional dye methods, when installed indoors and maintained as recommended by Honeywell, will resist permanent stains caused by spills of all substances, subject to the following limitations: This guarantee specifically excludes general soiling, discoloration, appearance change due to pile distortion, and exposure to substances or contaminants which degrade or destroy nylon yarn or the color of the carpet. Also, this guarantee specifically excludes carpet which has been surface-treated with materials not recommended or approved by Honeywell, or which has been subjected to abnormal use or conditions or to cleaning agents or maintenance methods not recommended or approved by Honeywell.

THIS IS NOT A CLEANING CONTRACT. In order to make a claim under this guarantee, the owner must have attempted to remove the stain within three working days after occurrence of the spill, USING ONLY THOSE CLEANING AGENTS AND PROCEDURES RECOMMENDED BY HONEYWELL, and must notify Honeywell immediately if stain removal is not successful. For approved cleaning agents and removal procedures, and other conditions of this guarantee, refer to the Honeywell Stain Removal Guarantee brochure attached to and made a part of this guarantee. If additional information or assistance is required, or in order to notify Honeywell of an unsuccessful attempt to remove a stain, call 1-800-448-6518. Claims under this guarantee must be submitted in writing to Honeywell, Guarantee Service, P.O. Box 18050, Minneapolis, MN 55418.

In addition, the owner must furnish to Honeywell the ORIGINAL PROOF OF PURCHASE and non-returnable samples of the carpet for testing, and must permit a Honeywell Representative access to the installed carpet in order to attempt to remove the stain. If, under testing and analysis performed by Honeywell, and subject to the other limitations set forth herein, the tested carpet or the cleaned area is found to have a rating of less than 4 under the AATCC Gray Scale for Evaluating Change in Color, Honeywell will pay for the attempted removal of the stain by the Honeywell Representative, and replace the original carpet in the affected area, up to 100 times the size of the stain, free of charge, including installation. No charges for floor preparation or for movement or replacement of equipment, furnishings, partitions, etc., will be allowed. At Honeywell's option, it will refund to the owner the original purchase price of the carpet in the affected area, up to 100 times the size of the stain. If the stain is removed as guaranteed, all stain removal costs will be the responsibility of the owner.

THESE GUARANTEES AND WARRANTIES STATE THE ENTIRE LIABILITY OF HONEYWELL WITH RESPECT TO THE PRODUCT GUARANTEED, EXCEPT FOR ANY GUARANTEES OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR USE, WHICH ARE HEREBY LIMITED TO THE DURATION OF THIS EXPRESS GUARANTEE. IN PARTICULAR, THIS GUARANTEE DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, NATURE OR DESCRIPTION, WHICH MAY BE CLAIMED AS A RESULT OF CARPET FAILURE OR CARPET REPLACEMENT. (Note: Some states prohibit limitation on the duration of implied guarantees, as well as the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This guarantee gives you specific legal rights, and you may also have other rights which may vary from state to state.

COLORFASTNESS TO LIGHT

Honeywell warrants that this carpet, when installed and maintained as recommended by Honeywell FOR INDOOR USE ONLY, and subject to other limitations set forth herein, will not display or evidence a significant change in color due to exposure to light for the useful life from the date of original purchase or for a period of time not to exceed 200 Xenon Fadeometer hours of such exposure (under the test method described below), whichever shall first occur. In order to make a claim under this warranty, the owner must notify the carpet manufacturer and permit Honeywell to test the carpet. If, under testing performed by Honeywell and subject to the other limitations set forth herein, (1) the carpet is found to have a rating of 3 or less under the Gray Scale for Evaluating Change in Color, AND (2) such rating is determined to be the result of exposure to light for a period of time not to exceed 200 Xenon Fadeometer hours of such exposure, when tested in accordance with AATCC Test Method 16E-1982, Honeywell will replace the original carpet in the affected room or area, free of charge, including installation, except that no charges for moving or replacing equipment, furnishings, partitions, etc., will be allowed.

THESE GUARANTEES AND WARRANTIES STATE THE ENTIRE LIABILITY OF HONEYWELL WITH RESPECT TO THE PRODUCT GUARANTEED, EXCEPT FOR ANY GUARANTEES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, WHICH ARE HEREBY LIMITED TO THE DURATION OF THIS EXPRESS GUARANTEE. IN PARTICULAR, THIS GUARANTEE DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, NATURE OR DESCRIPTION, WHICH MAY BE CLAIMED AS A RESULT OF CARPET FAILURE OR CARPET REPLACEMENT. (Note: Some states prohibit limitations on the duration of implied guarantees, as well as the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This guarantee gives you specific legal rights, and you may also have other rights which may vary from state to state.)

COLORFASTNESS TO ATMOSPHERIC CONTAMINANTS.

Honeywell warrants that, for the useful life from the date of original purchase, this carpet, when installed and maintained as recommended by Honeywell FOR INDOOR USE ONLY, and subject to other limitations set forth herein, will not display or evidence a significant change in color due to exposure to atmospheric contaminants (Ozone or Oxides of Nitrogen). In order to make a claim under this warranty, the owner must notify the carpet manufacturer and permit Honeywell to test the carpet. If, under testing performed by Honeywell and subject to the other limitations set forth herein, (1) the carpet is found to have a rating of 3 or less under the Gray Scale for Evaluating Change in Color, AND (2) such rating is determined by the result of exposure to Ozone, when tested in accordance with AATCC Test Method 129-1985' or exposure to Oxides of Nitrogen, when tested in accordance with AATCC Test Method 164-1985, Honeywell will replace the original carpet in the affected room or area, free of charge, including installation, except that no charges for moving or replacing equipment, furnishings, partitions, etc. will be allowed.

THESE GUARANTEES AND WARRANTIES STATE THE ENTIRE LIABILITY OF HONEYWELL WITH RESPECT TO THE PRODUCT GUARANTEED, EXCEPT FOR ANY GUARANTEES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, WHICH ARE HEREBY LIMITED TO THE DURATION OF THIS EXPRESS GUARANTEE. IN PARTICULAR, THIS GUARANTEE DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, NATURE OR DESCRIPTION, WHICH MAY BE CLAIMED AS A RESULT OF CARPET FAILURE OR CARPET REPLACEMENT. (Note: Some states prohibit limitations on the duration of implied guarantees, as well as the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This guarantee gives you specific legal rights, and you may also have other rights which may vary from state to state.)

EXCLUSIONS

This warranty does not cover disfigurement or damage caused by abnormal use, or does it cover damage that does not arise out of a defect in the carpet. Shading, pile crush, dye lot differences or soiling are not manufacturing defects and are not covered by this warranty. Carpet installed on stairs is excluded from the warranties.

NOTIFICATION OF WARRANTY CLAIM

All claims asserted under this warranty must be submitted to the warrantor in writing.

OBLIGATIONS OF WARRANTOR

Manufacturer will within twenty (20) working days of receipt of such written notice, designate a representative to promptly inspect the carpet and evaluate warranty claim.

Any portion of the carpet not conforming as stated will be repaired to conform to this warranty. However, if repair is not commercially practical, manufacturer may elect to replace the carpet or to refund the purchase price if the consumer is willing to accept such refund. Manufacturer will pay the cost of the carpet, freight and labor. Replacement will be made with a product from the manufacturers then current running line, comparable to the carpet warranted. No charge will be made for the actual installation of the replacement carpet. However, all areas in which carpet is to be replaced under the terms of this warranty must be cleared at the consumer's expense of all equipment, furniture, partitions, and the like that may have been installed over the carpet subsequent to the original installation.

IMPLIED WARRANTY RIGHTS

This warranty gives you specific legal rights and you may have other rights which vary from state to state.

APPLICATION FOR JOB WARRANTY

Name of Purchaser _____

Address _____

City _____ State _____ Zip _____

Telephone Number _____

Blue Ridge Style _____ Color _____

Location of Installation _____

Size of Installation _____

Date to be Installed _____

WARRANTY REGISTRATION

This section must be completed and signed by manufacturer and returned to purchaser in order for the Commercial Warranty Warranty to be valid.

Warranty Registration Number: _____

The above installation has been registered under the Contract Warranty Program by Blue Ridge Commercial Carpet. Copies of our Installation and Maintenance Procedures are enclosed. Please use the Warranty Registration Number when ordering and place it on all Purchase Orders.

BLUE RIDGE COMMERCIAL CARPET

Date: _____

By: _____

Steve Sarratt
Executive V.P. Operations