

Warranty

Carpets of Antron® Legacy nylon

TO WHOM IT MAY CONCERN:

Limited 10-Year Fiber Loss from Abrasive Wear Warranty

“Fiber Loss from Abrasive Wear” is defined as actual loss of fiber, due to abrasion, from the surface pile of the carpet. Invista warrants to the original commercial purchaser, for a full 10 years after proper installation, that the surface pile of carpet of Invista Antron® Legacy nylon will not experience fiber loss from abrasion by more than 10% in any area except stairs. Invista will repair any area of the carpet that does not perform as warranted. If repair cannot be reasonably made, Invista will replace the affected area or reimburse the original purchaser according to the terms set forth under the “General Terms and Conditions” of these warranties.

This limited 10-year warranty on fiber loss from abrasive wear is not a warranty on matting and crushing or on “watermarking.”

All carpets will mat or crush to some degree, simply because carpet, as a floor covering, is subjected to very high dynamic pressure as people walk on the carpet surface. However, such conditions do not constitute loss in face fiber weight. In addition, this Warranty excludes such things as damage from tears, pulls, cuts, pilling, shedding, burns, pets, chairs with roller coasters, carts with wheels, or damage due to abuse by any athletic equipment such as roller skates, ski boots or golf shoes.

“Watermarking” is a well-recognized optical phenomenon caused by irreversible changes in pile orientation in random areas in cut-pile carpets. It can occur in carpets of all fiber types (i.e., wool, nylon, polyester, polypropylene, etc.) and is not considered a fiber-related problem. Hence, Invista does not guarantee that carpets made from our fibers will not watermark.

Damage caused by improper installation, defects in carpet manufacturing, and damage from improper cleaning methods and materials are also excluded.

Limited Lifetime Antistatic Warranty

Invista warrants to the original commercial purchaser, for the life of the carpet, that carpets of Invista Antron® Legacy nylon will not generate static greater than 3.5 kilovolts (using AATCC Test 134). Invista will repair any area of the carpet that does not perform as warranted. If repair cannot be reasonably made, Invista will replace the affected area or reimburse the original purchaser according to the terms set forth under the “General Terms and Conditions” of these warranties.

General Terms and Conditions

- Only first-quality carpets of Invista Antron® Legacy nylon (not seconds or irregulars) are covered under this warranty.
- These warranties apply only to indoor commercial installations where the carpet has been properly installed and in accordance with acceptable industry standards.
- These warranties apply only to carpet purchased after 3/1/91 and are nontransferable.

- Invista requires the original sales receipt or other documentation acceptable to Invista that demonstrates proof of purchase and installation date; original commercial purchaser must present proof of purchase prior to warranty service.
- The original purchaser shall reasonably cooperate with Invista in its efforts to perform its obligations under these warranties.

Carpets of Invista Antron® Legacy Nylon Warranty

- These warranties exclude carpet that has been put to abnormal use or conditions, or abused in any way. "Abnormal use or conditions" includes, for example: water damage from broken plumbing, storm or floor damage, damage from improper cleaning methods or materials, damage from improper maintenance, and others. "Abuse" is any use of the carpet that is unreasonable considering the circumstances, the carpet's materials of construction, and the normal and expected uses of carpet in a commercial installation.
- These warranties are voided if Invista-recommended care and cleaning instructions are not followed. A Invista representative can help you with carpet care and cleaning information; call 1-877-5-ANTRON (1-877-526-8766). Or contact us by e-mail at www.antron.dupont.com.
- Invista will **repair** any area of the carpet that does not perform as warranted. If repair cannot be reasonably made, Invista will **replace** the affected areas of the carpet or **reimburse** the purchaser according to the following text. The choice between replacement and reimbursement is solely that of Invista.
- If **replacement** is necessary, Invista's responsibility under these warranties is limited to the cost of the replacement carpet and the necessary and reasonable costs to remove the original carpet and install the replacement carpet. Removal and replacement costs do not include costs for moving furniture and equipment, lost productivity, disruption of business, or other incidental or consequential expenses. If the identical carpet is not available for replacement, Invista will provide carpet of comparable quality and color. In any event, Invista's responsibilities are limited to the original purchase price of the carpet and its installation.
- In the event Invista elects to **reimburse** the original purchaser instead of replacement (which is solely at Invista's discretion), Invista will pay for removal of the carpet from the affected area of the commercial installation and will reimburse the original purchaser the cost of the carpet. **Cost** is defined as the purchase price plus taxes (if applicable) of the original carpet (affected areas only) actually paid to the dealer by the original purchaser of the carpet. Original installation costs, padding, finance charges, delivery charges, cleaning or maintenance costs, or other incidental expenses of any variety are specifically excluded.

•This warranty is in lieu of all other express warranties that now or hereafter might arise with respect to this product. **Any and all implied warranties including, without limitation, the implied warranties of merchantability and fitness for a particular use are expressly excluded. Invista is not responsible for incidental or consequential damages.**

- These warranties apply only to carpet installed in the continental United States, Alaska and Hawaii.

For further information, call 1-877-5-ANTRON (1-877-526-8766).

For warranty service, write to:

Antron Carpet Fiber

Attn: Fiber Warranty Services

Two TownPark Commons

Suite 400

175 TownPark Drive

Kennesaw, GA 30144

You must include original sales receipt or other document showing date of purchase, carpet manufacturer and style name in your letter.

IMPLIED WARRANTY RIGHTS

This warranty gives you specific legal rights and you may have other rights which vary from state to state.

APPLICATION FOR JOB WARRANTY

Name of Purchaser _____

Address _____

City _____ State _____ Zip _____

Telephone Number _____

Blue Ridge Style _____ Color _____

Location of Installation _____

Size of Installation _____

Date to be Installed _____

WARRANTY REGISTRATION

This section must be completed and signed by manufacturer and returned to purchaser in order for the Commercial Warranty Warranty to be valid.

Warranty Registration Number: _____

The above installation has been registered under the Contract Warranty Program by Blue Ridge Commercial Carpet. Copies of our Installation and Maintenance Procedures are enclosed. Please use the Warranty Registration Number when ordering and place it on all Purchase Orders.

BLUE RIDGE COMMERCIAL CARPET

Date: _____

By: _____

Steve Sarratt
Executive V.P. Operations